



Visitation Guide

Friends Hospital is pleased to welcome you as a visitor! These guidelines are provided to assist you in understanding how to set up a visit with your loved one, what to expect upon your arrival, and information about the visitation experience. Any questions can be directed to the social worker, the unit nurse or a hospital administrator.

Although the physician and social work team will not be available for consultation during visitation, we encourage you to schedule a consultation on another date/time if needed.

Patients will work with social work or nursing to register up to 2 visitors for a specific date/time

Visitors must be 18 years of age or older

If a potential visitor has been a patient on the unit in the last 6 months, we ask that they do not visit due to privacy reasons

Visitors must be registered by 12p the day before the scheduled visit

Patients must be 48 hours post admission before they can begin registering visitors

When you arrive please enter the hospital through the Crisis Response Center (CRC) 15 minutes prior to visit for check-in. The only item you need for check-in is your photo ID.

At the time of arrival, you will be greeted by the receptionist at the CRC who will confirm prior registration, check your ID and complete pre-registration procedures to ensure safety.

In order to maximize availability of visitation time for everyone, visitation will begin promptly at the scheduled time. Please arrive 15 minutes PRIOR to scheduled visit to check in. If a visitor arrives later than 15 minutes prior to the scheduled visit, the team will do its best to accommodate however in some cases, the visit may need to be rescheduled.

All visitors will be COVID screened upon arrival. Visitors may be denied entry to the facility depending on screening results.

Visitors will be asked to empty and turn their pockets inside out as part of the safety check in procedure.

Following check-in, you will be escorted to the unit by a member of the staff.

The only item needed for visitation is your ID. No items are permitted beyond the CRC lobby. We recommend leaving personal items at home or in your car. Lockers are also provided to secure belongings. Personal items include, but are not limited to:

Phones, keys, purses, coats, food, drinks, etc.

If you wish to drop off items for the individual you are visiting, you may leave these at the desk.

Once escorted to the unit, visitors will remain in the designated area until visitation concludes

All visitors will be escorted to the unit at the same time; visitors may not switch out part way through the visit.

Safety is our priority:

Visitors will be asked to reschedule if there are any safety concerns.

Visitation may be need to be rescheduled if the patient is displaying an inability to maintain safety at the time of the scheduled visit.